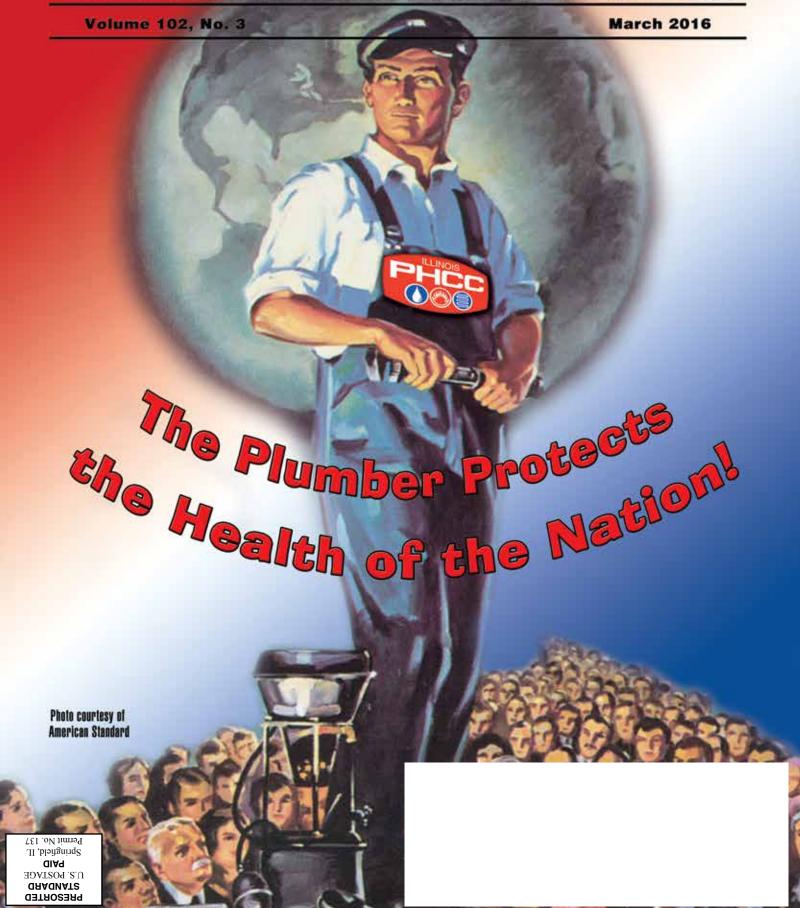
ILLINOIS MASTER PLUMBER

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ILLINOIS MASTER PLUMBER

ILLINOIS ASSOCIATION OF PLUMBING-HEATING-COOLING CONTRACTORS



Volume 102, No. 3

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MARCH 2016

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President's **THOUGHTS**

by Erik Graybeal Illinois PHCC President.

Greetings to everyone,

I hope all is well and everyone is having a good start to 2016. Bloomington-Normal projects have been pretty few lately, but I think some new projects should be coming out soon. We have been fortunate and landed a couple jobs elsewhere in Central Illinois. The University of Illinois in Champaign-Urbana seems to be quite busy.

We are also eager to begin working again on our CDB job whenever the state budget finally gets passed. As you are aware, this is starting to greatly impact state funded organizations. Schools are cutting programs and universities have begun laying off employees. I wish I had answers as this is the 9th month without a budget. The CDB did have a bond sale to pay some of the contractor's invoices from 2015 and I'm sure those checks are much appreciated. Somehow the politicians need to work together to overcome this impasse.

I would like to congratulate Bev Potts on her induction into the PCA Plumbing Industry Hall of Fame. This award recognizes all the hard work and dedication that Bev has done over the years. So, CONGRATULATIONS BEV and thanks again for going above and beyond to make the Illinois PHCC one of the leading associations in the United States.

Remember that your state plumbing license renewal is coming up next month. There are still a couple CEU classes you can catch if needed. One is April 8th at Rend Lake and the other is April 22nd at Heartland College in Normal. The registration form can be found in this issue.

When was the last time you had your backflow test gauge calibrated? This needs to be done yearly to be assured they are reading correctly. You can also take a BFP refresher course that counts toward your continuing education credits as well. Those classes are also listed in the back of the magazine.

Next month I will report on the UAC Unity Conference in Ft. Lauderdale held Feb 28-March 2, and the Expo & Educational Day in Oakbrook Terrace on March 18th. IMSCA Lobby Day in Springfield is scheduled for April 7, 2016. I am definitely going to attend this year. Please join us to make our voices heard.

Spring is just around the corner. I can't wait for the warm weather. Some of the things I enjoy are golf and riding my motorcycle. Hopefully I will be doing both here shortly. Remember to keep your employees safe!

Until next month...Erik Graybeal



2016 ILLINOIS PHCC ANNUAL **MEETING AND EXPO COMBINED EVENT**

In 2016, the Illinois PHCC annual meeting will be combined with the Expo & Educational Day at Drury Lane Conference Center in Oakbrook Terrace, Illinois.

The annual business session of the Illinois PHCC will be held prior to a dinner at Maggiano's in the Oakbrook Center on March 17th. The Auxiliary will be holding their Silent Auction fundraiser during and after dinner. The event is open to all PHCC and Auxiliary members. The evening will conclude with a hospitality suite at the Hilton Suites Hotel for both members and Expo attendees. The highlight of the combined event will of course be the Expo and CEU class on Friday, March 18th. The three day event concludes with Illinois PHCC Board of Directors and Auxiliary Board meetings on Saturday, March 19th. Mark your calendar now and plan to attend this outstanding networking and educational opportunity.

RENEWAL TIME -DON'T DELAY!!

It is now the time of year for all Illinois licensed plumbers and apprentices to renew their licenses. Post cards containing your PIN to renew online were mailed at the end of February. **Please renew** immediately. Do not wait until April to renew! If you do not have your continuing education credit completed for this year, see the forms in this issue of the magazine to sign up for a class.





PCA MIDWEST

Installs New Officers

On January 29th at their Winter Social at Brookfield Zoo's Seven Seas Dolphin Exhibit, the PCA Midwest installed their new officers and board. UA Local 130 Business Manager Jim Coyne administered the oath of office to those who will be leading the association for the next two years. Coyne congratulated each of them on their service and leadership, and stated that he looks forward to working with the newly installed Board for the

betterment of the union plumbing industry.

Those installed were David Ariano, President; Mike Kerrigan, 1st Vice President; Matt Erickson, 2nd Vice President; Brian Kennedy, Treasurer; Directors Dick Browning, Mike Chapel, Mike Doljanin, Rick Kuhn, and Brian Wilk. (David Kerrigan was also elected as a Director, but was unable to attend.)

CALENDAR OF EVENTS

MARCH 17, 2016

Illinois PHCC Annual Meeting Maggiano's Little Italy Oakbrook, IL

MARCH 18, 2016

Illinois PHCC Expo & Educational Day Drury Lane Conference Center Oakbrook Terrace, IL

MARCH 19, 2016

Illinois PHCC & Auxiliary Board Meetings Hilton Suites Hotel Oakbrook Terrace, IL

APRIL 7. 2016

IMSCA Lobby Day Springfield, IL

APRIL 8, 2016

Illinois PHCC CEU Class Rend Lake Resort Whittington, IL

APRIL 22, 2016

Illinois PHCC CEU Class Heartland Community College Normal, IL

MAY 18 - 19, 2016

PHCC National Legislative Conference Washington, DC

JUNE 10, 2016

Illinois PHCC & Auxiliary Installation Dinner Holiday Inn & Suites East Peoria, IL

JUNE 11, 2016

Illinois PHCC & Auxiliary Board Meetings Holiday Inn & Suites East Peoria, IL

OCTOBER 19 – 21, 2016

PHCC Connect '16 San Antonio, TX



LEGISLATIVE UPDATE

by Bev Potts

The Spring Session of the Illinois General Assembly began in mid-January. We have been monitoring and reviewing new legislation as it was introduced. There have been many bills introduced dealing with workforce development, workers compensation, IEPA, storm water management, procurement, prevailing wage, public utilities, energy, MBE/FBE requirements, and other construction issues. Many of these bills are vehicle bills and will be combined, amended or eliminated. We will continue to monitor these issues and provide updates as the information is available. Following are some of the bills we are watching and their current status.

Plumbing/Piping/Trade Related Bills:

- HB 5001 (C. Winger) Amends the Private Sewage Disposal Licensing Act to allow veterans of the US Armed Forces to pay 50% of the licensing and exam fees determined by IDPH to be issued a private sewage system installation contractor license or a private sewage disposal system pumping contractor license. Referred to House Rules.
- HB 5261 (M. Madigan) Makes a technical change to the Fire Sprinkler Dormitory Act. Assigned to House Executive Committee.
- HB 5375 (M. Madigan) Amends the Radon Resistant Construction Act to make a technical change. Assigned to House **Executive Committee.**
- HB 5899 (M. Batinick) Amends the Home Inspector License Act to make a technical

change. Referred to House Rules.

- HB 5913 (J. D'Amico) Amends the Illinois Plumbing License Law to provide that sponsors of continuing education shall meet the criteria provided by the Board of Plumbing Examiners and the Plumbing Code Advisory Council. Provides that CE courses and approved courses of instruction in plumbing in colleges, universities and trade schools shall be supervised directly by an Illinois licensed plumber only. Passed in the House.
- SB 2986 (I. Martinez) Amends the Fire Sprinkler Contractor Licensing Act to provide that after January 1, 2017, no initial licenses shall be issued under provisions allowing certain individuals to be exempt from the requirements of the Act. In provisions concerning licensing requirements and designated certified person requirements, changes references from "fire protection technology automatic sprinkler system layout" to "water-based (formerly automatic sprinkler) systems layout". Referred to Senate Assignments.
- SB 3120 (D. Harmon) Amends the Illinois Vehicle Code. Gives code enforcement officials employed by units of local government the power to enforce a provision relating to the display of company insignia on construction vehicles while the vehicle is being used on a worksite located within the boundaries of the local jurisdiction. Defines "code enforcement official". Referred to Senate Assignments.

LEGISLATIVE UPDATE CONTINUED

Other Construction/Business Related Bills:

the Illinois Building Commission. Amends the Capital Development Board Act. Transfers the Illinois Building Commission's function of identifying local building codes to the Capital Development Board. Amends the Energy Efficient Building Act, the Counties Code, the Illinois Municipal Code, and the Hospital Licensing Act to make conforming changes. Assigned to House Executive Committee.

HB 4670 (A. Thapedi) Amends the Contractor
Prompt Payment Act. Provides that, if an
owner's lender requires the lender's approval
before payment, the owner has an additional
25 days to obtain the approval. Prohibits
retainage of more than 5%. Provides that the
Act is subject to the rights and obligations
of the parties under the Mechanics Lien Act.
Referred to House Rules.

HB 5629 (B. Phelps) Provides that with respect to employers correctly classified within the construction industry, the amount charged to the insured for workers' compensation shall be based upon hours worked by employees, not the wages paid. House Rules.

HB 6162 (A. Skoog) Creates the Employee Sick
Leave Act to provide that employees may use personal sick leave benefits provided by the employer for absences due to an illness, injury, or medical appointment of the employee's child, spouse, sibling, parent, mother-in-law, father-in-law, grandchild, grandparent, or stepparent, on the same terms upon which the employee is able to use sick leave for themselves. Referred to House Rules.

SB 2450 (P. Althoff) Amends the Mechanics Lien Act by extending the time period to file a mechanics lien on a commercial project from 3 to 5 years. Contains a 5 year sunset provision. The current sunset expires this year. Assigned to Senate Judiciary Committee.

SB 3097 (J. Collins) Same as HB 6162. Referred to Senate Assignments.

Contact the Illinois PHCC office with questions/comments on any legislation or regulatory activity.



NEWS FROM PHCC NATIONAL ASSOCIATION

New Executive Director Joins PHCC's Quality Service Contractors

Lawrence Leonard, CAE, CMP, has joined PHCC—National Association's Quality Service Contractors (QSC) as its incoming executive director. Leonard will replace Charlie Wallace, who is retiring next month.

"We are excited to have Lawrence join our team," said PHCC National Executive Vice President Michael Copp. "He will spend the next month learning about the organization before meeting QSC members in person March 17-19 at QSC's Power Meeting in Daytona Beach, Florida."

"We are impressed by Lawrence's many successes in developing the right types of strategies to achieve organizational excellence, which is what QSC is all about," said QSC Chair Bob Macca. "We look forward to working with him in the future."

Leonard has many years of experience managing volunteer activities, programs, products, services and general business affairs of trade associations and professional societies, most notably the Association Management Company Institute and the Convention Industry Council. He has also directed the conference and meeting planning activities of a large homebuilding trade association.

He earned the Certified Association Executive (CAE) and Certified Meeting Professional (CMP) designation and has skills in many association management systems. The Virginia native graduated

from Virginia Tech with a bachelor's degree in English.

Milwaukee Tool is New PHCC Corporate Partner

The PHCC National Association has named Milwaukee Tool as its newest PHCC Corporate Partner. An innovative industry leader providing professional heavy-duty tools, hand tools and accessories, Milwaukee Tool joins Bradford White, Federated Insurance, InSinkErator, Kohler Co. and Viega in this elite category of industry partners that support PHCC and its affiliates.

PHCC's Corporate Partners make many programs possible that advance the professionalism and education of plumbing and HVACR contractors. For years, Milwaukee Tool has supported PHCC and the PHCC Educational Foundation, and has been a generous sponsor of the Foundation's Apprentice contests. The Wisconsin-based tool provider also is an active partner with PHCC's state and local chapters, particularly the apprentice schools throughout the country.

"This partnership agreement with Milwaukee Tool signifies the company's interest in elevating its support of PHCC, and is another example of Milwaukee Tool's continued commitment to the plumbing and HVAC trade," said PHCC President Charles "Chip" E. Greene. "Together, we will build and support educational programs and services that will help our members be a step ahead of the competition.

News from PHCC National Association

CONTINUED

We're particularly excited about the opportunity to tap into Milwaukee's expertise to expand PHCC resources focusing on safety, e-learning and workforce development."

"We are extremely excited to have the opportunity to increase our partnership and support with an innovative organization like the PHCC," said Bill Hughes, Milwaukee Tool's Sr. Vice President, Job Site Solutions and Service. "Through our shared passion for the skilled trades, we feel this is a perfect partnership that will allow us to continue to ensure we provide innovative solutions for the plumbing and HVAC trades for years to come. It will require teamwork to educate and strategically drive the future of this industry. We look forward to collaborating with the PHCC and the other Corporate Partners on this common goal."





Where to Buy **Taco** Products in Illinois

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WHAT'S WRONG WITH THIS PICTURE?

This looks like a PHEH installation (Plumbing, Heating, Electrical Handyman). Although these people are not recognized by any state, local or national entity, they bilk consumers out of millions of dollars, create unimaginable safety issues, and never take responsibility for their lack of knowledge and professionalism.



lacks piping on the relief valve discharge. **Section 890.1230 Safety Devices d) 4)** The discharge piping shall discharge indirectly into a floor drain, hub drain, service sink, sump or a trapped and vented P-trap that is located in the same room as the water heater.

Items of concern are as follows:

- The plastic/foil flue pipe with plastic draw band. Although not part of the plumbing code, it could be the most hazardous issue due to potential fire and possible carbon monoxide poisoning. Pipe support is an issue also. Using a wire to support the flexible vent piping, and packing twine tied off the relief valve to keep the water line from touching the vent is non acceptable. Section 890.910 Hangers, Anchors and Supports a) General. Hangers, anchors and supports shall be of material and strength to support the piping and its contents and maintain its proper alignment. Hangers, anchors and supports shall be securely attached to the building construction at sufficient intervals to support the piping and its contents. Section 890.APPENDIX **I Illustration** L shows the installation of a typical gas water heater.
- **2.** The next thing we see is that the relief valve
- Obviously the joints and connections on the water inlet and outlet are not done properly. Especially with various forms of sealants used to stop leaks, and duct tape for good measure. Section 890.320 Types of Joints spells out what is approved. While flex connectors, if properly sized, are approved for water heaters and other applications, in this case with them being twisted in such a tight radius, the flex connector would not meet the minimum ³/₄ inch supply requirement. **Section** 890.120 Definitions / "Pipe Diameter" states: The distance measured from the inside wall of a pipe (passing through the center of the pipe) to the opposite inside wall. Any referenced pipe diameter or pipe size shall mean the nominal size or diameter. Keep in mind, just because new technology may seem to make installations easier and faster, this does not mean those fittings and connections meet the plumbing code or the manufacturer's installation instructions
- 4. Other items, which may or may not be of

concern since we do not know what is outside the picture are, a shut off valve which is required on the cold water line and an expansion tank if this is a closed water system. **Section** 890.1190 Water Supply Control Valves and **Meter d)** A shut-off valve shall be provided in the cold water branch within 5 developed feet of each water storage tank or each water heater and located in the same room. Section 890.1130 **Protection of Potable Water g)7)** Closed water systems with hot water storage shall have a properly sized thermal expansion tank located in the cold water supply as near to the water heater as possible and with no shut-off valve or other

device between the heater and the expansion tank. Exception: In existing buildings with a closed water system, a properly sized pressure relief valve may be substituted in place of a thermal expansion tank.

This month's winner was David Dertz from in Olympia Fields, Illinois and he will receive an Illinois PHCC logo item for his correct entry.

We would like to thank those who continue to send us pictures to be featured in the contest. Photos can be submitted by emailing them to bev@ilphcc.com.





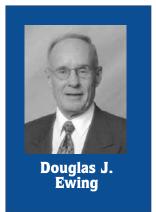
PCA "CHICAGO PLUMBING INDUSTRY" HALL OF FAME INDUCTS 2016 HONOREES

The Plumbing Contractors Association (PCA) Midwest honored three outstanding individuals who have shown a great deal of personal commitment, ingenuity and passion to improve the plumbing industry during its PCA Winter Social on January 29, 2016 at the Brookfield Zoo's Seven Seas Underwater Dolphin Viewing Area.

The 2016 inductees are former President of Ewing Doherty Mechanical Industries **Douglas J. Ewing** (posthumously); Chicago-based and internationally renowned Plumbing Fire Protection Engineer **Richard Kviz**; and Illinois Plumbing, Heating & Cooling Contractors Association (PHCC) Executive Director **Beverly A. Potts.**

The PCA created the Chicago Area Plumbing Industry Hall of Fame in 2002. Since its inception, over thirty distinguished men and women representing PCA plumbing contractors, United Association (UA) of Journeyman Plumbers Local 130, and the manufacturer/supplier segment of the industry have been bestowed with this tribute.

This year's Hall of Fame Committee, who were tasked with the selection process, included Robert F. Melko (Owner of Bishop Plumbing & Heating, Inc.); Jim Allen (President of Sloan Valve Company); David Ariano (Owner of Ravinia Plumbing & Heating Company, Inc.); Paul F. Buddy (Owner of Cannonball Mechanical Corporation); Dick Kuhn (Co-Owner of Kuhn Plumbing & Heating); Patrick McCarthy (UA Local 130 Business Agent); and S.J. Peters (PCA and Plumbing Council Executive Director).



PCA Hall of Fame Honoree Douglas J. Ewing was a familiar figure to his peers in the Chicago plumbing industry prior to his death in 2004. As President of Ewing Doherty Mechanical Industries, Inc., Ewing also served as a former PCA President and was the cochairman of the UA Local 130 Health & Welfare Fund as well

as serving on numerous union trust funds including UA Locals 501, 319, 507, 514 and 544. He also served his country in the U.S. Army Reserve rising to the rank of Brigadier General.



PCA Hall of Fame Honoree Richard Kviz is a Chicago native who spent 42 years with three prominent Chicago engineering firms as a senior plumbing fire protection engineer. Some of his most notable and impressive engineering accomplishments include Chicago's John Hancock Center, the Chicago

Tribune Printing Plant (considered to be engineered with the city's most complex fire protection systems), and Chicago's O'Hare Airport's International Terminal Number 5. He also engineered international projects including the Arabian International Bank

PCA "CHICAGO PLUMBING INDUSTRY" HALL OF FAME INDUCTS 2016 Honorees

CONTINUED

Center in Cairo, Egypt, the New World Center in Hong Kong, and numerous Hyatt Hotels around the world



PCA Hall of Fame Honoree Beverly A. Potts is a third generation licensed journeyman plumber and former plumbing and heating contractor in Central Illinois. Since 1997, Potts has served as the Executive Director of the Illinois Plumbing, Heating & Cooling Contractors (PHCC) Association. She

has been instrumental in successfully lobbying and advocating on behalf of plumbing legislation in Springfield for improvement and protection of the

Illinois Plumbing Licensing Law and the Illinois Plumbing Code. In addition to her Illinois PHCC work, Potts participates with and is a member of the Illinois Plumbing Inspectors Association; the Illinois Plumbing Education Association; the Illinois Plumbing Code Advisory Council; the Illinois Mechanical & Specialty Contractors Association; the Illinois Lead Poisoning Elimination Advisory Council; and the Radiant Professionals Alliance, and many other allied organizations. She is also a highly regarded, wellrespected and frequent speaker and instructor for the PCA, the Plumbing Council Midwest, and many other groups.

The PCA is proud to recognize all of the 2016 Hall of Fame inductees and is grateful for their outstanding service and contributions to the plumbing industry as a whole.



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Check out the Rheem Hybrid Water Heater at **Rheem.com/HybridSolutions** or see your local distributor for details.

'Savings over the life of the unit and based on 50-gallon Rheem Hybrid water heater compared to a 50-gallon standard residential electric water heater with a .95 EF. First Hour Rating based on 50-gallon Rheem Hybrid water heater. 'Based on testing performed by Rheem Manufacturing Company, LLC in June 2015. 'Based on comparison of a 50-gallon Rheem' Prestige Series Hybrid Heat Pump water heater and a leading competitor's 50-gallon hybrid water heater. 'WiFi broadband Internet connection required. WiFi kit sold separately.





Tell Congress Your Story

Make plans now to attend PHCC's 2016 Legislative Conference, May 18-19, in Washington, D.C., and Arlington, Virginia.

You'll meet directly with your Member(s) of Congress who have the power to legislate and regulate our industry.

You'll also receive:

Insight into the latest political issues that affect our industry — and your business

- Expert coaching on meeting with elected officials
- Pre-arranged meetings with your Member(s) of Congress to TELL CONGRESS YOUR STORY
- Two receptions with lawmakers, their staff and fellow contractors
- A Congressional breakfast on Capitol Hill naphcc.org.

This is your opportunity to help lawmakers create more businessfriendly laws for the p-h-c industry. For more information, please contact PHCC-National at (800) 533-7694 or riso@naphcc.org.



PHCC 2016 Legislative Conference - Registration Form

May 18 – 19, 2016

Key Bridge Marriott, 1401 Lee Highway, Arlington, VA 22209, (703) 524.6400



Name 1:			
Name 2:		Badge Name	
Company:			
List Your Mem	bers of Congress (House and Senate)		
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HOME Address	s: Street		
	City	State	Zip
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Questions: Contact Mark Riso riso@naphcc.org or Laura Beymer beymer@naphcc.org or call (800) 533.7694

TELEPHONE DOCTOR'S SIX CARDINAL RULES OF Customer Service

by Nancy Friedman, Keynote speaker, Customer Service Expert, President Telephone Doctor Customer Service

FACT: The best weapon for a small business against the BIG guys is **Customer Service**.

It's that simple.

We will pay more for better service! So if you're a small business owner and if you're looking for ways to improve, read on. Telephone Doctor, an international customer service training company headquartered in St. Louis, Missouri, believes in helping small businesses get better at communicating with their customers.

To get off on the right foot with your customers, whether you're a large or small retailer, whether your customers come to you via the phone or in person, here are the Telephone Doctor's Six Cardinal Rules of Customer Service.

Adapting these easy steps will make your day, and more importantly, make the customer's day a better experience for you and your company.

Cardinal Rule # 1 – People Before Paperwork

When someone walks into your place of business, or calls you while you're working on something, drop everything for that person. Remember, paper can wait, people should not. We've all been abused when we go shopping and been ignored and we know how that feels. Let's not abuse our own customers. Remember: People before paperwork.

Cardinal Rule # 2 - Rushing **Threatens Customers**

Sure, you may understand something real quick, but rushing the customer along will only lead to them feeling intimidated and you won't see them coming back to you. Take it easy. Remember, speed is not success! Trying to be "done" with a customer as quickly as possible is seen as being rude and uncaring. Take your time with each and every contact.

Cardinal Rule # 3 – Company **Jargon**

Ever get a report from a company and not understand it? Some companies have company jargon that makes the CIA wonder what's up. Be very careful not to use your own company jargon on your customers. You and your employees may understand it very well, but the customer may not. And you'll only cause a lot of unnecessary confusion. Spell things out for your customers. Don't abbreviate. Remember, don't use military language on civilians.

Cardinal Rule # 4 - Don't Be **Too Busy To Be Nice**

Hey, everyone's busy! That's what it's all about. Being busy does not give you carte blanche to be rude. Remember, you meet the same people coming down, as you do going up. They'll remember you. (What's worse than being busy? NOT being busy.)

Cardinal Rule # 5 – "Uh huh" is not 'Thank You' — "There ya go" is not 'You're Welcome'

How often do you hear these slang phrases? We need to remember 'Thank you' and 'You're welcome' are beautiful words. The customer cannot hear them too often. However, if you're telling your customers to "have a nice day," please say it with meaning! I recently had a checkout clerk tell the FLOOR to have a nice day. She wouldn't look at me. Make eye contact when you're saying something nice.

Cardinal Rule # 6 – Be Friendly BEFORE You Know Who It Is

There's a good lesson to be learned here. The Telephone Doctor motto is: SMILE BEFORE you know who it is. It will earn you many classic customer service points. The customer needs to know you want to work with them, no matter who they are. Remember, sometimes it's way too late to smile and be friendly after you know who it is.

Any one of these tips will boost your customer service!

Nancy Friedman, president of Telephone Doctor Customer Service Training, based in St. Louis, MO, is a featured speaker at association, chamber of commerce and corporate meetings around the world. For more information, log on to Nancy Friedman's website www.nancyfriedman.com or call (314) 291-1012.



RISK MANAGEMENT CORNER

Do You Get an Annual "Checkup" for Your Business?

An annual physical examination by a medical professional not only gives us an opportunity to have an open conversation regarding our current health, it is also a chance to discuss necessary lifestyle changes to improve it in the coming year.

Now, apply this same principle to your business. When was the last time you sat face-to-face with your insurance provider for a "checkup" of your business insurance and risk management programs?

Get an insurance "physical"

As your business changes and grows, so do your business insurance needs. An annual review with your insurance professional is recommended to discuss changes since your last renewal. For example:

- Have you purchased or sold buildings, personal property, or vehicles?
- Have you experienced fluctuations in payroll or sales receipts as business conditions change?
- Have you undertaken any new operations or developed new products or services?
- Are there any new legal or regulatory issues affecting your business?
- Do you have a key employee who would be difficult to replace?

Federated's marketing representatives use a review process called an Annual Client ReviewSM. This yearly conversation helps ensure that the protection you purchased last year is still adequate today, and is an opportunity to consider, for example, whether your policy limits are adequate. It also gives you and your insurance representative a chance to discuss insured and self-insured exposures, and any new or evolving exposures that can impact your current insurance program, like data compromise or cyber threats.

An annual insurance review also can help you assess the services provided by your current insurance carrier. Are claims paid according to your expectations? Is the insurer still financially sound and stable? Are you receiving the level of policy service and proactive loss prevention support you want?

Your risk management program also deserves a thorough exam

In addition to reviewing your insurance program, you should also expect your insurance professional to provide a thorough examination of your current risk management strategies.

A risk management review can help identify new exposures or operations that should be addressed. Gauging the effectiveness of your current risk management plans and analyzing past claims experience will help you focus on preventive measures that can have the greatest benefit for your bottom line.

An annual risk management review may also:

- Help protect the future insurability of your business through loss control and fewer claims
- Help reduce insurance premiums
- Help manage the hidden costs associated with claims
- Create a more favorable work environment, which can help attract and retain high-quality employees

Regular reviews with your insurance provider are important for both your bottom line and for maintaining the health of your business, and can provide some peace of mind for the year ahead.

This article is intended to provide general information and recommendations regarding risk prevention only. There is no guarantee that following these guidelines will result in reduced losses or eliminate any risks. This information may be subject to regulations and restrictions in your state and should not be considered legal advice. Qualified counsel should be sought regarding questions specific to your circumstances and applicable state laws. All rights reserved.





Illinois Plumbing Inspectors Association

19th Annual Continuing Education Program

Friday, May 13th 2016

Medinah Shrine Center 550 Shriners Drive Addison IL

Over 20 Vendors! Raffles! Door Prizes! - And 6 Hours State Credit

Registration 7:00am, Class from 8:00am – 4:30pm (including breaks and lunch)

* * DON'T FORGET TO BRING YOUR CODE BOOK! * *

MORNING SESSIONS

7:00 am – 8:00 am	Registration Greeting Statement from Master of Ceremony George Swietczak
8:00 am – 10:00 am	Legislative Updates(Bev Potts) Legionella Awareness (Greg Ghrke) Illinois Accessibility Code Updates (Felicia Burton)
10:00 am – 10:15 am	Morning break & Visit with Vendors & Raffle Prizes
10:15 am – 11:45 am	Plumbing Code Updates (Justin DeWitt) IDPH

12:00 PM Lunch & Visit with Vendors

AFTERNOON SESSIONS

1:00 pm – 2:15 pm	"What's Wrong With This Picture?" Presented by George Swietczak
2:15 pm – 2:30 pm	Afternoon break & Visit with Vendors & Raffle Prizes
2:30 pm – 3:50 pm	Trench Safety Awareness (James DeBower) OSHA Protecting Construction Personnel From Exposure (Scott Hamilton) ASSE
3:50 pm	Closing Statement and Raffle Prizes with IPIA President George Swietczak
4:30 pm	PICK UP CERTIFICATES!

Application and \$120 (payable to IPIA) must be made by APRIL 1ST 2016

For more information contact:

Jack Sievert • jsievert@mundelein.org • (847) 529-5167

Download a registration form at: www.IPIASSOC.org

REGISTER TODAY!

SUPPORT MSCA-PAC

today!

IMSCA-PAC provides your IMSCA lobbying team with the necessary tools to fight for legislation that is important to YOU as a contractor. By contributing to IMSCA-PAC, you are making your voice heard on issues that affect you and your business!

IMSCA-PAC is selling raffle tickets to win your choice of a great prize package! **Tickets are \$50 each.** Multiple tickets can be purchased!

FOUR WINNERS will be drawn! Choose the prize you want for a chance to win!

- → FOUR tickets to cheer on the Chicago Blackhawks vs. St. Louis Blues!

 (Date TBA) These are 200 Club Level seats with parking passes. This prize also includes a \$250 Hilton Hotels gift card! (Value: \$750.00)
- FOUR tickets to cheer on the Chicago Bears at Soldier Field! (Date TBA) This prize also includes parking passes and a \$250 Hilton Hotels gift card! (Value: \$1,300.00)
- **\$200 gift card to Eataly!** Plus a 2007 Sonoma Coast Pinot Noir from Spring Hill Vineyard and a 2012 Napa Valley Cabernet Sauvignon from Caymus Vineyards (Value: \$370.00)
- **⇒** \$500 Bass Pro Shops gift card

Join your colleagues & support IMSCA-PAC!

The winning tickets will be drawn on June 3, 2016 in Springfield, IL. You do not need to be present to win.







E	ΑT	ALY

VIII.	YES! I would like to support IMSCA-PAC! I want to purchase tickets at \$50 each.
	Choose your prize package: Blackhawks Bears Eataly Cabela's Please make check payable to IMSCA-PAC and return, along with this form to: IMSCA, 519 S Grand Ave., Springfield, IL 62704. Under State Law, IMSCA-PAC can accept both corporate and personal checks. Your support is appreciated.
Name:	
Address:	
Compan	y: Phone:



Thursday, April 7, 2016

The Inn at 835 835 South 2nd Street Springfield, IL 62704

10:00 a.m. IMSCA Quarterly Board Meeting

11:00 a.m. Presentation of Lobby Day Activities Legislative Issues

- SB 2450: Time Extension for Mechanic Liens
- SB 3120: Construction Vehicle Lettering
- HB 4670: 5% Retainage

Lobby "How To's": Office Procedures / Calling Members from the Floor

12:00 p.m. Lunch

1:00 p.m. Lobby Legislators - IL State Capital Building

please make your please make your voice heard and and attend this important event.

We will discuss issues important to the Illinois construction industry. Don't miss this unique opportunity to talk to YOUR legislators about YOUR business needs.

Please fill out the below information and return to IMSCA by fax 217. 679.4657

or email JNEWBOLD@gcsconsult.com

Deadline to Register is Thursday, March 31, 2016

Name:		
Company:	Phone/Email:	
Company:	THORE/Email:	
Association:		



ABOUT ZIKA VIRUS DISEASE

Another important ToolBox Talk brought to you by the Quality Service Contractors (QSC) – An Enhanced Service Group of PHCC, P.O. Box 6808, Falls Church, VA 22040.

Ph. 800-533-7694. Visit our website at: http://www.qsc-phcc.org.

ABOUT ZIKA VIRUS DISEASE

Zika virus disease (Zika) is a disease caused by Zika virus that is spread to people primarily through the bite of an infected Aedes species mosquito. The most common symptoms of Zika are fever, rash, joint pain, and conjunctivitis (red eyes). The illness is usually mild with symptoms lasting for several days to a week after being bitten by an infected mosquito. People usually don't get sick enough to go to the hospital, and they very rarely die of Zika. For this reason, many people might not realize they have been infected. Once a person has been infected, he or she is likely to be protected from future infections.

Zika virus was first discovered in 1947 and is named after the Zika forest in Uganda. In 1952, the first human cases of Zika were detected and since then, outbreaks of Zika have been reported in tropical Africa, Southeast Asia, and the Pacific Islands. Zika outbreaks have probably occurred in many locations. Before 2007, at least 14 cases of Zika had been documented, although other cases were likely to have occurred and were not reported. Because the symptoms of Zika are similar to those of many other diseases, many cases may not have been recognized.

In May 2015, the Pan American Health Organization (PAHO) issued an alert regarding the first confirmed Zika virus infection in Brazil and on Feb 1, 2016, the World Health Organization (WHO) declared Zika virus a public health emergency of international concern (PHEIC). Local transmission has been reported in many other countries and territories. Zika virus likely will continue to spread to new areas.

Specific areas with ongoing Zika virus transmission http://www.cdc.gov/zika/geo/index.html are often difficult to determine and are likely to change over time. If traveling, please visit the CDC Travelers' Health site http://wwwnc.cdc.gov/travel/page/zika-travelinformation for the most updated travel information.

WHO calls Zika virus global health emergency. Is it a workplace emergency?

By Ana Ellington, Legal Editor

The World Health Organization (WHO) recently declared the Zika virus and its suspected link to braindamaged babies a public health emergency of international concern. The main concern is a link to microcephaly—a condition that causes babies to be born with unusually small heads and, in the vast majority of cases, damaged brains.

The declaration, made by WHO Director Margaret Chan, will trigger funding for research to try to establish whether the Zika virus, which is spread by mosquitoes, is responsible for the large numbers of babies born with these birth defects in Brazil. The virus has spread to more than 20 countries throughout Latin America and the Caribbean.

Chan called the birth of thousands of babies with microcephaly "an extraordinary event and a public health threat to other parts of the world." Although Zika has been known to science for decades, it's only now being seen as a major public health danger because of the link to microcephaly if pregnant women are exposed to the virus.

According to the Centers for Disease Control and Prevention (CDC), Zika is not transmitted by casual contact from person to person. The only two documented cases of person-to-person Zika transmission are where there was an exchange of blood or bodily fluids in childbirth or sexual activity.

Zika causes no symptoms and leads to no lasting harm to most people. Only one in five people infected with the virus develop symptoms, which can include fever, rash, joint pain, and red eyes, the CDC said.



Should U.S. employers be concerned?

According to the CDC, at least a dozen cases have been confirmed in the United States—all people who had traveled to countries already hit by the virus. However, the Aedes mosquito, which carries the virus, is expected to reach the United States quickly.

Industries that could potentially be impacted by the Zika virus include healthcare providers and first responders, who could be exposed to blood and bodily fluids, and outdoors workers, who could be exposed to mosquito bites.

Employers covered under OSHA's Bloodborne Pathogens (BBP) standard are required to have a program, protections, and training for employees who are occupationally exposed to blood or specific bodily fluids. If your organization has a BBP program, you should review the program for any issues arising specifically from Zika that are not already included in the program.

The best way to prevent the disease spread by mosquitoes is to avoid being bit. Here is how outdoors workers can avoid being bit:

- Wear long-sleeved shirts and long pants.
- Use Environmental Protection Agency (EPA)registered insect repellents. All EPA-registered insect repellents are evaluated for effectiveness.
 - Always follow the product label instructions.
 - Reapply insect repellent as directed.
 - Do not spray repellent on the skin under clothing.
 - If you are also using sunscreen, apply sunscreen before applying insect repellent.

- Treat clothing and gear with permethrin or purchase permethrin-treated items.
 - Treated clothing remains protective after multiple washings. See product information to learn how long the protection will last.
 - If treating items yourself, follow the product instructions carefully.
 - Do NOT use permethrin products directly on skin.
 They are intended to treat clothing.

Most important is to train employees on the Zika virus.

- What is the Zika virus?
- What are the symptoms of Zika virus?
- How is it spread?
- Who is at risk of being infected?

To help you educate your workers, the CDC has an informative Zika virus

Q&A page at

http://www.cdc.gov/zika/
disease-qa.html.







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Plumbing-Heating-Cooling Contractors-National Association

180 S. Washington Street | Suite 100 | Falls Church, VA 22046
P: 703-237-8100 | F: 703-237-7442 | W: phccfoundation.org | E: foundation@naphcc.org

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SIMPLE GIVING OPTION — Spread your	r gift out with monthly/quarterly payments made auton	natically from your credit card.
Please Charge My Credit Card Every	: Quarter Month For This Amount: \$	
ONE TIME GIFT OPTION: \$50 (Sustaining Donor)	□ \$250 (Century Club) □ \$1.000 (Foundate	tion Fellow)

■ Other: \$_

□ \$500 (Chairman's Circle)



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- Zoeller Quality





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ILLINOIS PHCC PAST PRESIDENT'S CLUB SCHOLARSHIP FUND

- 1. Name of the Scholarship Fund shall be the "Illinois PHCC Assn. Past President's Club Scholarship Award".
- 2. Scholarship is established through dues income to Past President's Club.
- 3. A scholarship shall be awarded to an individual who has been nominated by a member of the Illinois PHCC Past President's Club who has been a member in good standing for the past two years.
- 4. Applicant must have the following qualifications:
 - a. Applicant must be a member of the senior class or graduate of a secondary school.
 - b. Pursue or desire to pursue courses of study such as may prepare them to serve or to advance the interest of the plumbing-heating-cooling industry.
- 5. The President of the Past President's Club shall be the Chairman and appoint two members to assist him in selecting the Scholarship Winner.
- 6. In no case shall more than one Scholarship be awarded to any one applicant, but the Scholarship Committee may award more than one scholarship at their discretion.
- 7. Scholarships shall be awarded at an event of the Illinois PHCC in June 2016.
- 8. The Executive Director shall be directed to inform the applicant who will be awarded the Scholarship.
- 9. Applicants not winning the award may be eligible to apply the following year.
- 10. The Scholarship money shall be made payable to the school of the applicant's choice. If the winner has changed schools since applying, he or she shall notify the IL PHCC Executive Director immediately.
- 11. If a recipient should drop out of school during the year, the balance of the award should be returned to the Past President's Club.

Application must be received in the Illinois PHCC office no later than June 1, 2016.

SCHOLARSHIP APPLICATION

IL PHCC PAST PRESIDENTS SCHOLARSHIP APPLICATION

Name in	Full Age
	Zip
	Name
Address_	
	Zip
Employe	l by
Name of	Owner
Address	
Address	
City and	Zip
Name of	Sponsoring Member of the Past President's Club
be helpfu future. 7	reer do you intend to follow? - Give full details in letter form. (In addition to the letter, it would be a short video of the applicant explaining why they are applying and their goals for the his is optional, but if you choice to do so, email it to bev@ilphcc.com.)
	nool do you plan to attend?
-	e Address
	you plan to enroll?
Scholast	
	ool attended
_	e Address Zip
	duatedRank In Class
-	's Name
In what	activities have you participated: Attach list.
1.	Fill out application completely and mail to IL PHCC Past Presidents Club, 821 S. Grand Ave., Wes Springfield, IL 62704.
2.	Enclose reference letters from three people, not related to you, who know you personally, attesting character and other pertinent information.
3.	Enclose a letter from principal giving complete transcript of grades, activities, rank and number in cla and scores on one of the following tests: PSAT, SAT or ACT.
4.	A wallet size picture of you.
	Applicant's Signatu
1 hereby	certify that the above is true and accurate. Date:
	Parent or Guardian's Signature

PHCC ILLINOIS AUXILIARY SCHOLARSHIP RULES

- 1. Scholarships are awarded in the amount of \$500.00 or more but not to exceed \$2,000.00 and shall be given by the Illinois Auxiliary each year at the State Convention as funds are available to those who desire to further their education. The applicant shall be enrolled in solid subject curriculum.
- 2. The applicant must be at least a freshman in college having completed one full semester with at least 8 credit hours of study. You may NOT apply in your senior year of high school.
- 3. No person may receive more than one award from Illinois Auxiliary during his or her academic career and there cannot be more than two awards per family per year. A permanent current list of recipients will be kept in the scholarship files.
- 4. The applicant must submit a handwritten letter in cursive and ink to include personal data, family size, need of scholarship monies and plans for the future career. Knowledge of and/or working experiences with plumbing industry can be included, but not necessary.
- 5. The applicant must submit a total of three letters of recommendation.
- a. One letter must be from your sponsor, either an auxiliary member or Illinois PHCC member.
- b. The other two letters must be from people not related to the applicant who know you personally and can attest to your character and provide other pertinent information. Knowledge of parents would not necessarily qualify them for having knowledge of applicant.
- 6. Please attach a picture of yourself with the application.

7. The deadline for submitting your application is May 1, 2016

Your application must be postmarked no later than this date and include all the information required. If it is incomplete, we will discard the materials and your name will be removed from the applicants list. You can resubmit the following year.

The scholarship committee will have the final decision in awarding these applications. The committee wishes each and every one of you the best of luck. If you have any further questions, please feel free to contact me at using the information listed below:

Please Send Your Completed Applications To:

Angela Rich

P.O. Box 50

Deer Creek, IL 61733

309-573-4843 e-mail: angela@garich.com

PHCC ILLINOIS AUXILIARY SCHOLARSHIP APPLICATION ~2016~

Applicant Name:	Birth Date		
Mailing Address:			
Parents or Guardian's Full Name:			
Phone Number:	E-mail		
NAME AND ADDRESS WHERE CHECK SHOULD BE SENT:			
Name			
Address		State	Zip
NAME OF SPONSORING AUXILIARY MEMBER: (Sponsor Cannot be a	a Parent, Guardian or S	pouse)	
Name			
AddressCity	State	Zip	Phone
Signature			
State and Name Of Sponsoring Auxiluary			
SCHOLASTIC DATA:			
High School Attended:		-	
Year of Graduation: Rank/Number in Class:	(CUM GPA:	
Principal's Name:			
Name of College Attending & Career Plans:			
Dean or Advisor's Name:			
INSTRUCTIONS FOR APPLYING FOR SCHOLARSHIP:			
Application must be complete with the items listed below for consider	ation:		
1 Read the Scholarship Rules.			
2. Small photo staples to application.			
3. Three letters of Recommendation as follows:			
A. One Letter of recommendation from Sponsoring A	uxiliary Member (curr	ent member in good stan	nding)
B. Two letters of personal recommendation, from peo	ople not related to app	licant	
4. Personal <u>HANDWRITTEN</u> letter (state request and list curricula	ar activities you partici	pated in high school and	college.)
Original Copy of High School and College Transcripts. These car from 2006 to current.	n be sent under separa	te cover. **Note** High S	School Transcript is required for all graduates
I hereby certify that the above is true and accurate.			
Applicant's signature:			Date
Parent, Guardian or Spouse Signature:			
	COOD LUCKI		

DEADLINE TO BE CONSIDERED FOR THE SCHOLARSHIP IS MAY 1, 2016



PLUMBING CODE BOOK

ORDER FORM

PLEASE FILL OUT FORM COMPLETELY.

WE WILL USE THIS INFORMATIO	N IU PROVIDE Y	TOU WITH UPDATES ELECTRONICALLY.		
Name:				
Company:				
Street Address:				
City/State/Zip:				
Email:				
Phone:				
Cost \$55.00/insert (includes tabs, Plumbing License Law, Plumbers Licensing Code, Plumbing Contractor Registration Code and Lawn Irrigation Contractor & Lawn Sprinkler Code) # of code book inserts X \$55.00 Total inserts \$				
# of binder(s) X \$5.	.95	Total binders \$		
	Total amou	unt enclosed \$		
Mail form with payment to:	Illinois PHCC 821 South G Springfield, l	rand Avenue, West		
Make checks payable to the Illinois PHCC.				
There will be a \$40.00 service cha	rge for any ch	ecks returned due to insufficient funds.		
Questions? Contact the Illinoi	is PHCC at <u>bev</u>	@ilphcc.com or shelly@ilphcc.com		
	(217) 522-7	219		



2015-2016 Continuing Education for Illinois Licensed Plumbers

Date/Time	Location	<u>Fee</u>
□**September 18, 2015 – 1:00 pm-5:00 pm	John A. Logan College, Carterville, IL	\$50.00
□**September 19, 2015 – 8:00 am-12:00 pm	Kaskaskia College, Vandalia, IL	\$50.00
□**October 16, 2015 – 1:00 pm-5:00 pm	Hilton Garden Inn, Springfield, IL	\$50.00
□**November 6, 2015 – 1:00 pm-5:00 pm	Rend Lake Resort, Whittington, IL	\$50.00
□**January 8, 2016 – 1:00 pm-5:00 pm	*Heartland College, Bloomington/Normal, IL	\$50.00
□**February 19, 2016 – 1:00 pm-5:00pm	*Heartland College, Bloomington/Normal, IL	\$50.00
□**March 18, 2016 - 9:00 am -1:00pm	Drury Lane, Oakbrook Terrace, IL	\$35.00
No Walkins – No Exceptions. All Registra	tions for the March 18 class must be received before	ore March 1, 2016
□**April 8, 2016 – 1:00 pm-5:00 pm	Rend Lake Resort, Whittington, IL	\$50.00
□**April 22, 2016 - 1:00 pm-5:00 pm	*Heartland College, Bloomington/Normal, IL	\$75.00
**State hours for Certified Plumbing Inspect Please check the session you will be attending.	ors TOTAL AMOUNT ENCLOSED	\$
F	4	

Fee must accompany application.

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IDPH Sponsor # 750-002 IDPH Sponsor # 750-035 Course # 750-002-C1 & 750-006-C1 Course # 750-035-C1

4 Credit Hours

To register, complete this form by checking the location you will attend, provide your complete address, make checks payable to Illinois PHCC and mail to Illinois PHCC ◆ 821 South Grand Avenue, West ◆ Springfield, Illinois 62704

Phone (217) 522-7219

Name	License #_058-		
Address:			
		Zip	
F			

IMPORTANT:

You MUST bring your Plumbers License with you to the program. Please arrive no later than 30 minutes prior to complete the registration process. Directions are available on our website at www.ilphcc.com

Cancellation Policy: IL PHCC reserves the right to cancel a course due to insufficient enrollment. If we cancel a course, you will be notified and your pre-registration will be refunded to you or you may transfer to another location.

There is no refund for any registration not cancelled (10) working days prior to the class. There will be a \$50.00 service charge for any checks returned due to insufficient funds.

In compliance with the Americans with Disabilities Act of 1990, the Illinois PHCC Association will make all reasonable efforts to accommodate persons with disabilities at its meetings. Please call 217-522-7219 with any special requests.



Illinois Association of Plumbing-Heating-Cooling Contractors Application for Membership

Please print or type

Business Name		
Contact Name		
Address		
City	_County	StateZip
Phone	_Fax	Email
Illinois Plumbing Contractor		(For those involved in Plumbing Contracting) Open Shop
Type of Business Activities (CHECK ALL THAT APPLY)		
 □ Plumbing □ HVAC □ Hydronics □ Process Piping □ Fire Sprinkler Systems □ Underground Utilities 		□ Backflow InspectionEPA Backflow Cert. # □ Refrigeration □ Commercial □ Industrial □ Residential □ Service/Repair□ 24 hr. service
Signed		Date

The State Investment is \$245.00. The National Membership Investment is \$511.00. State and National are presented as a package for \$756.00 and may not be split. The Investment period is January 1 through December 31 and may be prorated on a monthly basis. Please make checks payable to Illinois PHCC, 821 South Grand Avenue, West, Springfield, IL 62704.

Please Note: Dues, contributions or gifts to PHCC are not deductible as charitable contributions. However they may be tax deductible as ordinary and necessary business expenses.

As per the Revenue Reconciliation Act of 1993, 5% of the Illinois PHCC and 5% of PHCC-NA dues are attributable to lobbying expense and are not deductible as an ordinary and necessary business expense.

QUESTIONS....1.800.795.7422



Illinois Association of Plumbing-Heating-Cooling Contractors

Inspector Application for Membership

Please print or type

Name_						
Compa	any Name					
Addres	ss					
City		_County		State	Zip	
Phone		Fax		Email		
	s Plumber's License N (If applicable)	questions:				
	Are you also a contracategory)			-	lify for this me	embership
	Would you be willin	g to serve on a	committee? _			
	Are you a member o	f the IPIA or IP	EA?	_ If yes, whi	ch chapter:	
Enclos	sed is my check for \$4	0.00				
Signed	1			Date		

The Investment period is January 1 through December 31. Please send completed form and check payable to Illinois PHCC, 821 South Grand Avenue, West, Springfield, IL 62704.

QUESTIONS....1.800.795.7422



Illinois Association of Plumbing-Heating-Cooling Contractors

Associate Membership Application

Please print or type

Contact Name			
Business Name			
Address			
City		_State	Zip
Phone	Fax	Email	
Please Check	As Many As Apply ☐ Manufacturer ☐ Manufacturer's Rep ☐ Wholesalers ☐ Supply House ☐ Business Needs (i.e., ☐ Other (please indicat		ss supplies, etc.)
My check for \$125	.00 is enclosed		
Signed		Date	e

Please send completed form to:

Illinois PHCC • 821 South Grand Avenue, West • Springfield, IL 62704. Fax: (217) 522-4315

QUESTIONS?....1-800-795-7422



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Illinois Plumbing-Heating-Cooling Contractors

Auxiliary

Application for Membership

Please print or type

Name			
Address			
City		State	Zip
Phone	Fax	Email	
Local Association			
If there is no local asse	ociation in your area,	, would you be interested in f	forming one?
□ Yes	□ No		
☐ I am also interested☐ I would be interested		rship, Please forward me info mmittee.	ormation.
Signed		Date	

The investment is \$25.00 and the investment period is June 1 through May 31. Please make checks payable to IL PHCC Auxiliary and mail to Fran Page, 401 Bronco Drive, Suite A, Bloomington, IL 61704.



ILLINOIS PHCC

CUSTOM VEHICLE MAGNETS

ILLINOIS PHCC CUSTOM VEHICLE MAGNETS ORDER FORM	
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Company:	
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City/State/Zip:	
Phone: Fax:	
Email:	
Cost \$15.00/18x12 sign. Plus a \$25.00 set up fee. Shipping will be at an additional cost. Members will be invoiced for the magnets when they shipped. All others must enclose payment with order form.	are
Mail or fax form to: Illinois PHCC 821 South Grand Avenue, West Springfield, IL 62704 Fax: (217) 522-4315	
Questions? Call the Illinois PHCC at (800) 795-PHCC	
TEXT AS YOU WOULD LIKE FOR IT TO APPEAR ON YOUR ${f 18}{f x}$ ${f 12}$ CUSTOM MAGNET	
	
. 	
Number of signs you would like #	
Please forward any electronic files, i.e. logos etc., to shelly@ilphcc.com	



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Elgin, IL 60124

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DA	T	ES	

February 2016

Thursday 4th Tuesday 23rd

March 2016

April 2016 Tuesday 8th Thursday 7th Thursday 17th ☐ Tuesday 12th ☐ Thursday 24th

Tuesday 29th

☐ Thursday 21st ☐ ■ Tuesday 26th ■



Name		
Company		
Address		
City	State	Zip Code
Phone	email	
Plumbing License #		

Please check which date you will be attending.

Toll Free (866) 836-8692 Fax (847) 836-9455

Form of Payment:

Card#

Signature



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Exp. Date

CVV#

AMEX